



**North Yorkshire
Citizens Advice &
Law Centre**

**citizens
advice**

At North Yorkshire Citizens Advice & Law Centre, we have a dedicated helpline for Ukrainians and sponsors, offering advice and support on a wide range of issues.

Homes for Ukraine Helpline

01757 600365

Monday - Friday, 09:00 - 17:00

If our advisors are busy, a voicemail can be left, with your name, number and if you require an interpreter. An adviser will contact you as soon as possible.

At North Yorkshire Citizens Advice we can support with advice on:

- Understanding benefits such as Universal Credit, eligibility rules, and conducting full benefit checks.
- Housing issues, including how to rent, tenancies and financial assistance.
 - The Biometric Residency Permit process.
 - Employment barriers and your rights at work.
- Signposting and introducing to other support across North Yorkshire.

We can also refer you to your local Citizens Advice office for help with completing forms such as Personal Independence Payment, Child Disability Living Allowance and Attendance Allowance forms, or refer for more detailed specialist advice when needs arise.



Project Funded by [North Yorkshire Council](#).

For data protection purposes we will always ask for consent to store personal data.

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