

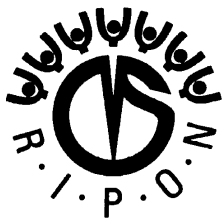
Ripon Council for Voluntary Service  
**50<sup>th</sup> ANNIVERSARY**  
**1963 - 2013**



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50<sup>th</sup> ANNIVERSARY CELEBRATIONS September 2013

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### **Acknowledgements**

A Special thanks to Lynette Barnes who spent many hours researching and writing our history and Jill Lawson who edited the text, also to our volunteer Tim Evanson for preparing this 50<sup>th</sup> anniversary booklet.

### **Disclaimer**

This history has been written from memory and relevant press cuttings, annual reports and other publications held in the Ripon CVS archives. We apologise for any errors or omissions.

## **The History of Ripon Council for Voluntary Service (CVS) 1963 - 2013**

In writing the history of Ripon CVS I have devoted some time to giving the background prior to, and at the time of its development. This demonstrates how things came together and how the philosophy of the organisation was formed that has influenced the following 50 years, which may be of interest to readers.

Ripon has a long history as a caring community dating back to the middle ages the times of the monastic life at Fountains Abbey and most probably before. It will be 900 years in 2014 since the Ancient Hospitals Foundations of St John the Baptist, St Mary Magdalene, and Saint Anne were established with chapels, hospital accommodation and almshouses.

*"For more than eight and a half centuries the ancient hospitals have ministered to the needy of Ripon. They have kept faith with their founders and benefactors and their vicissitudes have done no more than reflect contemporary changes in economic life and social conscience. The doors have never closed"*  
*A quote from The Ripon Civic Society book 'Ripon some aspects of its History' published in 1972.*

The Workhouse was established in 1854 to provide for 120 poor men and children so it seems fitting that the CVS should be based there.

And so to the present day residents of the city, who continue to care for others through a vast variety of organisations. The formation of Ripon Council for Social Service later called the Ripon Council for Voluntary Service was part of that long history.

Councils for Voluntary Service are organisations that support all the voluntary organisations and community groups within an area, encouraging voluntary activity and partnership working with the statutory authorities. They are sometimes referred to as "umbrella" or "infrastructure" organisations and Councils for Voluntary Service have always been membership organisations.

In the early days they met as members to co-ordinate the activity of organisations and avoid duplication. It has been difficult to record in any detail the period between 1963 and 1986,

because it has not been possible to locate any minutes from this time. I have been able to add some detail where organisations have had a direct impact on the later years.

In 1986 the CVS was funded to become a Local Development Agency, widening the area it served to include Boroughbridge, Pateley Bridge and Masham, which resulted in improved services across the rural area of the Harrogate District. This also explains the emphasis on development, and although the CVS worked towards projects becoming independent organisations where possible, in a rural area there were sound practical and economic reasons for the CVS being a service provider.

The successes of the past 50 years have only been possible because of all the people who have given of their time, skills, dedication and caring, as trustees, members of staff, hundreds of volunteers and fundraisers. I hope that this history in some limited way records the truly magnificent spirit of caring in the area served by Ripon CVS i.e. Ripon, Boroughbridge, Pateley Bridge and Masham.

A new era has now started with the amalgamation of both Ripon and Harrogate CVS to form Harrogate and Ripon Centres for Voluntary Service and I am sure the spirit will continue into the future.

*Lynette Barnes OBE  
September 2013*

## **Ripon CVS becomes a Registered Charity**

Formed in 1963 Ripon CVS became a Registered Charity, Registration Number 252874 in 1967 and amendments were made to the constitution in 1998 and 1989. It became a Limited Company by Guarantee in 2003 and obtained a new charity number of 1098125.

## **1997 Declarations on Equal Opportunities and Racism**

### **Mission Statement adopted in 1994**

*"Ripon Council for Voluntary Service exists to promote, develop and support voluntary activity in the area of Ripon, Boroughbridge, Pateley Bridge and Masham. We seek to ensure equal opportunity and access to services throughout this predominantly rural area".*

This was changed as part of the "Commitment to Joint Working" with Harrogate CVS in 2005 to:

*"Ripon and Harrogate Councils for Voluntary Service together promote and support voluntary action by both individuals and groups across the whole of the Harrogate District. Each CVS encourages equality of opportunity and access to services. Together they ensure the rural and urban voluntary and community sector is heard".*

**Ripon CVS obtained Membership of the National Association of Councils for Voluntary Service (NACVS) in 1964. The organisation later changed its name to the present National Association for Voluntary and Community Action (NAVCA).**

When Harrogate CVS applied for membership of NACVS in 1988 it was agreed that we had a shared full membership, a fairly unique situation due to the requirement to be co-terminus with the District Authority.

Each CVS was given half a vote and Ann Morris and I always waited for the day at an Annual Meeting when we had a difference of opinion. Were we going to tear our voting paper in half? It actually never happened! All the statutory partners were in agreement that there was a requirement for two CVS, as Ripon had a specialism in being a rural CVS. This was viewed as a strength and not a weakness.

Chris Miller, Ripon CVS Treasurer was also Treasurer for NACVS sometime during the 1990's.

Ripon CVS achieved the NAVCA Quality Award in 2010.

## **Interesting background information on the Voluntary Scene in North Yorkshire 1974**

York CVS and Mike Clemson, the Executive Director in particular recognised the contribution of so many voluntary organisations in North Yorkshire, but there was a need to know who was doing what and where. Due to a lack of this knowledge and not having an established means of communicating between the voluntary sector and the statutory authorities, York CVS formed the North Yorkshire Resource Unit (later to become the North Yorkshire Forum for Voluntary Organisations) in 1975. It held its first conference in November 1977 and Lynette Barnes, then the Voluntary Co-ordinator of the Ripon Volunteer Group – later to become Director of Ripon CVS, was one of the speakers.

**In 1979** the North Yorkshire Resource Unit commissioned a piece of research and produced a report called: - **"Are we richer than we think?"**

***In the report it lists Ripon along side Scarborough and York CVS and states "Ripon CVS like Scarborough performs a co-ordinating role in bringing together the representatives of individual voluntary and statutory services to discuss common areas of interest and to exchange information, but unlike Scarborough, does not employ any paid staff, and thus does not have the resources to undertake any development work".***

Another interesting quote from the report:

***"Any substantial progress in the standard of social services during the next four years will depend entirely on the efforts of voluntary groups".***

***Mr J. Evans, Chief Executive North Yorkshire County Council 17. 5. 76***

North Yorkshire County Council (NYCC) had been formed in 1974 following the 1972 Local Government Act. North Yorkshire Resource Unit started in 1975. These events were closely followed by the publication of the Government *Wolfenden Report in 1977 “The Future of the Voluntary Organisations in the next twenty five years”*.

Two things were especially significant:-

a). The Wolfenden Committee's assessment of the need for 'a pluralistic' society, where state, commercial, organised voluntary and informal care all have a role to play in ensuring a healthy society.

b). The committee recognised the crucial role played for many years by co-ordinating, organised voluntary bodies, for which it coined a new description of 'Intermediary', and commented that the future of voluntary activity depended largely on their effectiveness and it suggested government funding for their core administrative costs.

In coining the term 'Intermediary' (now referred to as Infrastructure) the Wolfenden Committee managed to put in a new and more understandable way what co-ordinating bodies – mainly Councils for Voluntary Service - had been doing for many years.

It defined four roles for Intermediary Bodies (CVS), which have continued, a fifth being added later of

**Partnership working**

**Development** (of new services and activities including research)

**Support** (to other organisations)

**Liaison** (between voluntary organisations and between them and statutory agencies)

**Representation** (assisting voluntary organisations to express common views)

This report very much influenced government policy, statutory delivery and co-operation with the voluntary sector and in turn the thinking of North Yorkshire County Council. This led to the formation of the Local Development Agency Network that in time created and funded Local Development Agencies in York, Scarborough, Ripon, Northallerton, Selby, Craven, Thirsk, Stokesley, Harrogate and Richmond.

Readers may be interested that NYCC councillors agreed an overall voluntary sector budget and then applied the following funding criteria:

### **Funding Criteria**

% of approved expenditure to be given in grant aid scoring system.

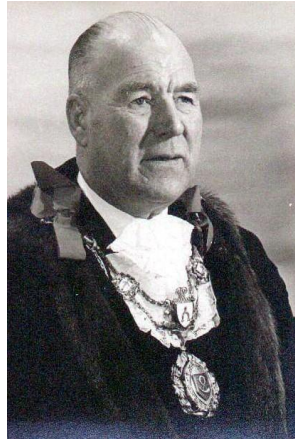
1. The work of the organisation is eligible for grant aid by the department or authority considering it. **25%**
2. The current relative priority of the client group being assisted. **10%**
3. Ability of the organisation to co-ordinate, innovate and identify current needs. **10%**
4. Organisations using resources effectively and efficiently, and displaying initiative and enthusiasm in attracting funds from other sources. **10%**
5. Organisation is willing to co-operate with others (voluntary & statutory) in the interest of offering the most effective service. **10%**
6. Organisation offers training to both staff and volunteers and placement opportunities for students. **10%**
7. Organisation has low public appeal making it difficult to attract funding from voluntary sources. **10%**

The remaining 15% could be awarded in any of the above categories as the authority saw fit to do so.

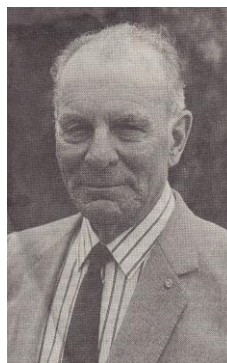


Every organisation relies on and is made up of the people who are involved, and who give their time and commitment.

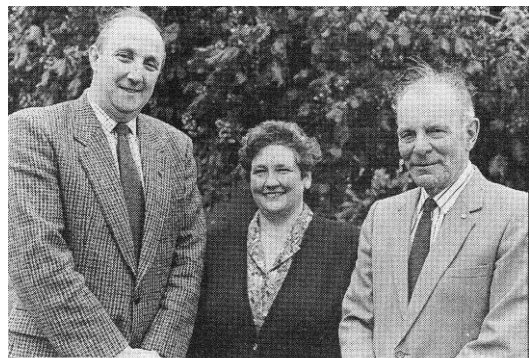
The first Chairman was  
**Councillor Wilf Parnaby in 1963.**



**Lt Col. Frank Sewell** was Chairman in 1985 and along with Secretary, Ernest Slinger and David Mortimer of NYCC Social Services, was responsible for securing office accommodation and employing the first members of staff.



On his retirement in 1993 he persuaded his successor at Claro Barracks,  
**Lt Col. Alan Skidmore** to take over the chairmanship.



■ NEW blood at Ripon CVS. From left, Lt Col (Retd) Alan Skidmore, CVS development officer, Mrs Lynette Barnes and Lt Col (Retd) Frank Sewell.

In 1999 **Stuart Martin** took over the Chair, following in the footsteps of his grandfather Wilf Parnaby and he continues in this role in 2013.



## **The founding of the Ripon Council for Social Service later to be called the Ripon Council for Voluntary Service 1963 - 2013**

**Taken from the minutes of the meeting held in the Town Hall, Ripon on Tuesday, 22 January 1963 to consider forming a Ripon Council for Social Service:**



**Present:-** The Mayor (Alderman C.A. Fearn) in the chair and Alderman W.R. Beaumont, Miss M. Cullingworth, Mrs K. Roberts, Miss E. Hart, Mrs M. Crathorne, Mrs M. Dalton, Mrs D. Cameron, Mrs M.B. Selwyn Wilson, Mrs G.M. Harker, Mrs A. Wilman and Messrs W. T. Clarke, R.L. Glover, F.G. Irving, M.K. Moorhouse, K.G. Lickiss, and Percival Smith

### **Proposal to form a Ripon Council for Social Service**

The Mayor in opening the meeting said that in November last year a meeting had been held in Leeds attended by 400 persons interested in the provision of social services of all kinds at which it had been resolved that a Council for Social Service should be formed for the geographical County of Yorkshire. Alderman Beaumont and Mr Moorhouse had attended the meeting as representatives of this Corporation.

The Mayor then invited the meeting to consider whether there was a need to form a Council for Social Service for Ripon. The object of such a council would be to co-ordinate the work of the local voluntary organisations concerned with the provision of social services to avoid duplication and wasteful effort. There was no question of the proposed Council interfering with the work of local organisations. The task of the Council would be to assist and by discussions, meetings and collecting of information, to avoid duplication of effort and to bring to the attention of the local organisations, cases of persons needing help who might otherwise not be known to them.

After a full discussion it was resolved by a majority of 11 votes to 6 that:-

1. A Council for Social Service for Ripon should be formed with effect from 1<sup>st</sup> February 1963, and it was further resolved that:-
  2. Membership of the council should be as follows:-
    - a) The Mayor of Ripon for the time being ex-officio.
    - b) One representative appointed by the City Council, the Rotary Club, the Ripon Round Table, the RAF Association, the Inner Wheel Club of Ripon, the Business and Professional Women's Club, the Women's Institute, the Ripon Standing Conference of Women's Organisations, TOCH, TOCH Women's Association, the Ladies Circle, the Ripon Old People's Welfare Committee, the YMCA, the Harrogate & District Society for the Blind – a total of 16 representative members.
    - c) Also including Miss M. Cullingworth and Mr R.L. Glover.
  3. That the Council should have complete freedom to appoint or co-opt additional representatives or individual members and to appoint a Chairman, Deputy Chairman, Honorary Secretary, and other officers as they saw fit.
  - 4 That Ripon City Council be asked to allow Ripon City Council for Social Service to hold its meetings without charge in the Town Hall.
  5. That Alderman W.R. Beaumont be requested to convene the first meeting of the Council for Social Services.
  6. At its first meeting the Council for Social Services will consider the appointment of a Chairman, Deputy Chairman and Honorary Secretary.

The following are the names and addresses of the members of the Council for Social Service:-

- a) The Mayor, ex officio, Alderman C.A.Fearn, 2a The Crescent, Ripon
- b) Corporation representative – Alderman Beaumont, The Knowl, Mallorie Park Drive, Ripon
- c) Miss M Cullingworth, 7 The Crescent, Ripon
- d) R.L. Glover Esq. Beech House, Wormald Green
- e) Rotary Club - G.C.Constable, The National Provincial Bank, Ripon
- f) The British Legion – F.G.Irving Esq, 20 Westgate, Ripon
- g) Ripon Round Table – K.G.Lickiss Esq, Green Toppings, Harrogate Road, Ripon
- h) The R.A.F. Association (to be appointed)
- i) The Inner Wheel of Ripon - Mrs.M.B.Selwyn Wilson, Over the Way, Whitcliffe Lane, Ripon
- j) The Business Women's Club - Miss E. Hart, 62 College Road, Ripon
- k) The Women's Institute - Mrs D Cameron, 88 Whitcliffe Lane, Ripon
- l) WVS – Mrs K Roberts, Bellwood Cottage, Harrogate Road, Ripon
- m) The Ripon Standing Conference of Women's Organisations – Mrs A Wilson, South Royd, Harrogate Road, Ripon
- n) TOCH – W.T. Clarke Esq, 8 Harrogate Road, Ripon
- o) TOCH Women's Association - Sister M. Crathorne, The Deanery
- p) The Ladies Circl,- Mrs G.M. Harker, 66 Whitcliffe Lane, Ripon
- q) The Ripon Old Peoples Welfare Committee - M.K Moorhouse Esq. Field House, Bishop Monkton
- r) The YMCA – to be appointed
- s) The Harrogate & District Society for the Blind - Percival Smith Esq, 6 Crescent Parade, Harrogate

It is interesting to note that there was no Honorary Treasurer, as the Council did not envisage having any funds and when I attended my first meeting as a representative of the Volunteer Group in 1975, Mrs Doreen Spence asked why there was a need for £17 to be in the bank account!

Every organisation relies on and is made up of the people who have been, and are involved. Many people have served the organisation as trustees, staff and literally hundreds of volunteers over the years. They are too numerous to name individually, but they have all made their own invaluable contribution.

### Presidents

In addition to the Mayors of Ripon, Boroughbridge and Pateley Bridge who hold the office in turn, there have been three Life Presidents in recognition of the service given.



Councillor Alderman Wilf Parnaby who guided the organisation through its early years.



Miss Connie Birkinshaw and no occasion would be complete without a speech from Connie.



David Mortimer, who had been the Manager of the Ripon Area Social Service team and a trustee for 21 Years.



## Chairs



It has not been possible to establish the Chairs in the early years, other than Councillor Alderman Beaumont who was the first, followed the next year by Councillor Alderman Wilf Parnaby, whether he remained Chair at the end of that year onwards is uncertain, but it is known he was the Chair in the 1970's.

Lt Col Frank Sewell Rtd was the Chair when the approach was made in 1986 by Andrew Cozens, the Chief Officer of the North Yorkshire Forum for Voluntary Organisations offering funding if Ripon CVS became one of the network of Local Development Agencies. The area to be covered was the old Ripon Social Service area, which included Boroughbridge, Pateley Bridge and Masham.

On his retirement in 1993 Lt Col Sewell's suggestion that Lt Col Alan Skidmore be elected the new Chair proved to be excellent advice, even if it looked as if it was part of the job description for Station Staff Officer. Alan Skidmore saw the organisation through exciting times including the CVS being a partner in the successful Single Regeneration Budget bid "Ripon Moving Forward", which attracted £3.7m for Ripon.

His six-year tenure was followed by Stuart Martin, who supported CVS through the completion of Community House. His years in the post have seen many changes and restructuring of statutory partners, and latterly reductions in funding for the voluntary sector. In the changing circumstances it was only right that we developed, with the help of consultant Linda Mitchell, a Joint Working Agreement with Harrogate CVS in 2007. From 2011 onwards he was responsible for guiding Ripon CVS in the discussions that have led to the joining of the two CVS into the Harrogate and Ripon Centres for Voluntary Service and the new future.

## Appointment of first Development Officer and Premises

Lynette Barnes was appointed as the first Development Officer (later named Director) in 1986 and she continued in the post until her retirement in 2011.

Following the appointment as first Development Officer in June 1986, new office accommodation was found in the right hand side of the Gatehouse of the Old Workhouse at Sharow View. It was furnished with a kitchen table, a phone and a bath! It had previously been used for the ambulance crews. The bath was eventually removed to make more space, but replaced by a gestetna, which took up most of the office and leaked ink everywhere.

The office had minimal equipment and the only petty cash was four stamps, which I had to replenish by a visit to the Treasurer, Ernest Slinger, at Renton & Renton.

Although very supportive, the Management Committee of 15 did not issue any guidance or work plan, other than to distribute the first Community Guide. Peter Mudge had produced this when he was employed under Manpower Services and worked for the CVS in a basement office in Owen House at the College of Ripon & York St. John.

In a short space of time the office was opened 5 days a week with the help of volunteers, and we had successfully obtained three job opportunities from Manpower Services, one office assistant and two minibus drivers. From then on until the final move, office accommodation was always problematic and necessitated acquiring additional offices on the Sharow View site. None of them were ever large enough for the number of staff, or the amount of work undertaken.

## Premises

The first premises were located in Owen House, which was part of the College of Ripon & York St John in 1985.



In 1986 it moved to the right hand side of the Lodge at Sharow View, which had previously been the staff room for the Ambulance Service and a large percentage of the available space was taken up with big iron bath. The office could best be described as a thin corridor divided in two.



Additional accommodation became available when the Probation Service vacated the left hand side of the Lodge on the understanding that the CVS would provide an office and reception for the Probation clients reporting in each week.



As the number of projects grew, additional accommodation was required and CVS took over the Sun Lounge. At first we had no telephone link and our Chairman then Lt. Col. Frank Sewell suggested we used semaphore between offices! Even with this addition, space was at a premium and the Development Officer (later called Director) operated from the small kitchen.



The CVS was approached in 1986-7 to conduct a feasibility study on the Coltsgate Hill Chapel, which was fairly derelict, to see if it was viable to create a Community House and Arts Centre. The costs turned out to be prohibitive, but the seed was sown for the need for a Community House, which came to fulfilment in 2006



Finally after many years of working next door to the vacant and very dilapidated Workhouse Hospital wing, we finally moved into the newly refurbished Community House in 2006. That not only provided suitable accommodation for a CVS, but also for other voluntary organisations.



## Chronological events


1986-2013	Volunteer & Statutory Workers Lunch	Liaison
1986-2002	Community Transport	Project
1986-2010	Christmas Parcels	Project
1986-1987	Allhallowgate Lunch Club	Development
1987-1987	Ripon City School & Access Survey	Project/Information
1987	Media Training	Support
1987-2013	Monthly Mailout	Information
1987	Distribution safety equipment for the elderly	Project
1987	EEC Food Distribution	Event
1987	Discussion with Banardo's re R Community Link	Development
1987	Ripon Mental Health Group	Development
1987	Bishop Monkton Meals on Wheels	Project
1987-1996	Furniture Store with Rotary	Project
1987	Pay Roll Giving With NYFVO	Project
1988-2013	Nidderdale Voluntary Action Group	Development
1988	New Edition Community Guide	Information
1990-2013	Volunteer Bureau	Project
1990-2013	Volunteer Car Scheme	Project
1990	Daniel Trust	Development
1990	North Stainley Play Scheme	Project
1990-2013	Ripon Visiting Warden Scheme	Project
1990-2013	Be a Friend Scheme Pateley Bridge Rural	Project
1990-2013	Work with Boroughbridge Communicare	Development
1991-1992	Consultation on the Community Care Plan	Consultation
1992	Chernoble Children's Holiday	Event
1992	Stephen Armstrong Trust	Development
1992	Minibus Appeal for £21,000	Project
1992	Working with Help in Masham	Development
1992-1993	Boroughbridge Directory	Information
1992-1993	Audit of Day Services in Harrogate District	Information
1992-1993	Involvement in the new planning Structures	Representation
1992-1993	Assessment of Mental Health Needs	Representation
1992-1993	Advisory Group Carers Resouce	Development
1992-2012	Kirkby Malzeard & Masham Rural Community Care Project	Development
1992-2009	Carers' Group	Project
1992-2013	Ripon Toy Library	Development
1992-2013	Ripon Activity Project	Development
1993	The Rhythm of Life	Event
1994-2013	Boroughbridge Project	Project
1994	Transport Survey Skelton	Consultation
1995-1999	Ripon & District Disability Action Group	Development
1995-1996	Consultation Events in Boroughbridge, Pateley Bridge & Masham	Consultation
1996	10 year Celebration of Office	Event
1996-1997	Meeting the Challenge of Change 2 Away Days	Development
1996-1997	District Consultation Meetings	Consultation
1996-1997	Establishment HBC Voluntary Sector Forum	Representation
1996-1997	Publication of the Kirkby Malzeard Rural Community Care Research Report	Project
1996-1997	Publication of New Community Guide	Information
1996-1997	Publication of New Directory of Day Care	Information
1997-2000	Make a Difference Grant – For delivery of Volunteer Management Course	Training
	Training Course	
1997-2000	Harrogate & Craven Out of School Umbrella Service	Project
1997-2000	Training Programme	Support




1997-1998	New Access Guide	Information
1997-2009	Crucial Crew	Project
1997-	Bereavement Support Group Boroughbridge	Project
1997-2013	Toy Town Library Boroughbridge Development	Development
1997-2000	Personal Assistance Scheme	Project
1997	Patient Consultation Masham	Consultation
1997-1998	HBC Disability Discrimination Act Review Panel	Representation
1998-1998	"Voice of the People" joint with Harrogate CVS	Consultation
1998-2012	Planning Groups	Representation
1998-2013	Help at Home	Project
1999	Kosovan Refugees	Event
1999-2000	New Access Guide	Information
1999-2000	Consultation on "People with Hearing Disabilities"	Consultation
1999-2000	Negotiations with NYCC re Community House	Project
2000-2005	Nidderdale Plus Executive	Development
2000	Successful SRB Bid Ripon Moving Forward	Projects
2000-2001	New Community Guide and Day Care Service Directory	Information
2000-2001	Consultation on "People with Neurological Conditions"	Consultation
2001	Establishment of Ripon Community Fund	Project
2001-2010	Family Support Project	Project
2001-2005	Disability Support Project	Project
2001-2013	Development of Masham Community Office	Development
2001-2002	Masham Community Investment Prospective	Development
2001-2002	Feasibility Pateley Bridge Courtyard Project	Development
2001-2002	Foot & Mouth Outbreak	Event
2001-2002	Consultation on Craven and Harrogate Primary Health Care Trust	Consultation
2001	Masham Consultation Day	Consultation
2001-2013	Jennyruith	Development
2001	Nidderdale Community Guide	Information
2001	Research Day Care Needs Pateley Bridge	Consultation
2002-2011	Ripon City Partnership	Representation
2002	NYCC SRB Endorsement Group	Representation
2002-2006	Home Based Day Care Pateley Bridge	Project
2002-2003	Conference on Rural Health	Information
2003-2010	Meet the Funder jointly with Harrogate CVS	Information
2002-2003	Change to CRB checks	Training
2002-2003	Early Years Childcare Courses	Training
2002-2003	Obtained £206,327 New Opportunities Fund	Project
2002-2012	Home from Hospital	Project
2003	CVS becomes Limited Company by Guarantee	
2003-2011	Local Strategic Partnership	Representation
2004	Presentation at PCT Conference at Robinson College Cambridge	Information
2004	Volunteering England Quality Award	Achievement
2004	Hearing Support Group	Project
2004	Disability Awareness	Training
2004	New edition Access Guide	Information
2004-2005	Nidderdale Arts Project Consultant	Development
2004-2011	Masham Town Hall Association	Development
2004-2011	Grewelthorpe Village Hall	Development
2004-2005	Conducted 21 HCPCT New Directions Consultations	Consultation
2004-2005	Stakeholder Meeting Harrogate Foundation Hospital	Representative
2004-2005	Message in a Bottle	Project
2004-2005	New Website	Information



2004-2005	Ripon Community Fund Distributed £38500	Project
2004-2005	Children's Network Fund with York & North Yorkshire Community Foundation	Project
2004-2013	Wellbeing & Monitoring Scheme	Project
2005	Purchase of Community House	Project
2006	First Organisation to occupy Community House – Age Concern	Project
2005-2007	Darley Church Hall	Development
2005-2006	Wath Trusts	Development
2005-2006	Markington Village Hall	Development
2005-2006	Lofthouse Village Hall	Development
2005-2011	Nidderdale Day Care	Project
2005-2006	Work with BME Advisor	Project
2005-2006	PCT invitation to take over Working with Local Community Group renamed Ripon & Rural District Health & Social Care Group	Representation
2005-2006	Boroughbridge Town Regeneration	Representation
2006	Occupation of Community House	Project
	Ripon CVS Childrens Centre	Project
2006-2007	Yorevision	Development
2007	Ripon CVS & NY Children's Centre	Project
2008	BME Forum	Project
2008	New Years OBE Honour for Director	
2009-2010	NAVCA Quality Award	Achievement
2009-2010	Selection by BASAC for Good Practice	Achievement
2009-2010	York & NY Consortium Lead Partner	
	Volunteering Infrastructure Strategy for North Yorkshire	
	Volunteer Management Training Programme	Project
2009-2010	Volunteering into Employment	Project
2009-2013	Rural Voice Project	Project
2009-2010	DWP Volunteer Brokerage Scheme	Project
2009-2010	Ripon Emergency Plan	Planning
2010-2011	Wolseley UK Volunteering Partnership	Project



Lynette Barnes  
Director of Ripon CVS  
awarded an OBE 2008.  
For services to the  
Voluntary Sector.



Stuart Martin  
Chair of Ripon CVS  
awarded an MBE 2010.  
For services to the  
community.

## Beginnings in 1986

There were three opportunities for managing existing services:

- The Network Lunches
- Transport
- Volunteering

### Statutory Workers and Volunteer Lunches

We received a request to take over the popular Network Lunches for Statutory Workers and Volunteers from the WRVS and these have continued up to the present time, providing interesting speakers, and more importantly networking opportunities.

### Community Transport

At the request of Age Concern and the Committee for the Disabled, CVS were asked to manage and co-ordinate their two minibuses and were successful in obtaining two drivers under Manpower Services. Thus we found ourselves with a Community Transport Scheme. This was almost accidental and without any great awareness of how large a project this would become. In the first year 3,386 passengers were carried and the number of passengers grew each year. Manpower Service drivers were eventually replaced by a paid Transport Manager and volunteer drivers. All successive Managers then became MIDAS trainers and drivers obtained their MIDAS Certificates to ensure a uniform standard was achieved.

The success of the service meant buses had to be replaced and additional ones acquired through generous donations, grants and fundraising. In particular Mr Robert Staveley very generously purchased a bus and Councillor Bob Britton raised £10,500 through his Mayor's Charity to replace another one. The Age Concern bus was replaced with a lottery grant.



Transport Sub Committee with David Curry MP



Ron Gaskill of RCVS

Organisations throughout the area that owned minibuses put them into the scheme and provided their own volunteers. In Nidderdale and in Boroughbridge they managed their own buses and volunteers but put their spare capacity into the CVS Scheme.

Regular commitments were to transport older people to day centres, social and luncheon clubs and outings. Organisations using the service were Age Concern, Ladies Circle, Ripon Activity Project, Gateway Club, Mental Health Support Group, Family Support, Women's Aid with occasional use by youth groups, scouts and guides, churches and Rotary.

The scheme prided itself on its reliability and this was entirely due to the commitment of everyone involved. It continued to grow until it was absorbed into the Little Red Bus Company. In fact it was because Ripon had red buses that the colour was adopted as the name for the whole fleet. However Little Red Bus later had a variety of different coloured buses, which was somewhat confusing!

### Transport Managers

1967 – Lynette Barnes & Shirlie Kendrew  
2005 Henry Robinson, Ron Gaskill, Malcolm Brass, David Tate and Alex Harrison



## Christmas Parcels

Christmas parcels had previously been provided for the elderly in need by a number of organisations, but there was duplication, confusion and some of those most in need were unknown. CVS co-ordinating all the organisations, extended the scheme to include families in need and worked with Social Services and over the years the Rotary Clubs were also involved in the distribution. This continued until 2011.



● **KIND-HEARTED** Riponians have brightened Christmas for underprivileged children, with donations for the Calendar Toy Appeal. Cuddly animals and board games collected through the Leeds Permanent Building Society in Ripon were presented to the Council for Voluntary Services on Tuesday.

Building Society manageress Mrs Maxine Webb is pictured with Mrs Lynette Barnes of the CVS. (R9053/9)

## Volunteer Bureau/Centre

It was obvious that in order for the CVS to fulfil its objective of developing new projects and supporting existing organisations it was necessary to increase the recruitment, training and management of volunteers.

Ripon already had a Volunteer Group operating since 1962 and it was a member organisation of the CVS. It had had been started by Mrs Marika Kelsey, a Ripon Magistrate and Mr Norman Wingate, a Probation Officer. They had been concerned that in many of the cases before the court there were a number of families that needed help and they started the group to address the need for family support, befriending, and car transport to hospital appointments and for prison visiting. This had been extended to anyone in the community in need. Lynette Barnes, then acting in a voluntary capacity in 1974, had taken over the co-ordination of the volunteers from Marika, and in 1986 it was run by Miss Connie Birkinshaw. Worthy of note that the Probation Service in 1962 had not been interested when the group started, but seeing the benefits at a later stage, adopted accredited probation volunteers and the group members were enrolled.

Connie continued to co-ordinate the car drivers, but the recruitment and management of volunteers and requests for help passed to the CVS and were co-ordinated by Lynette and Shirlie Kendrew, who recruited 97 volunteers in the first year amongst all their other work. The number of requests and the ever growing need for additional volunteers meant that a Volunteer Bureau with a dedicated manager was required. An application to fund a Volunteer Bureau was successful in 1990 with 25% from NYCC, 25% from Harrogate Borough Council (HBC) and 50% from Barnardo's.

This made it a sensible point for the Volunteer Group including the car scheme to be officially incorporated into the Volunteer Bureau. The Volunteer Group volunteers formed a substantial group of experienced volunteers. This also explains the fundamental difference between the Ripon Volunteer Bureau/Centre and other Centres that in addition to the recruitment and placing of volunteers both within the CVS and with all the other organisations, it met the needs of the people who came to the CVS for help.

Because of this, very close links were forged between Social Services, Probation, the Hospital, G.P.'s practices and Health Visitors and partnership working became a reality.



*Marika Kelsey*

Errol Levine was appointed the first Volunteer Bureau Manager. He came with no previous voluntary sector experience, other than being "Father Christmas" at Lead Hall Grange. The scheme grew following the systems started by Marika and Lynette, when she had developed Northallerton Volunteer Bureau. The Volunteer Bureau grew under Errol and he not only co-ordinated the volunteers, but also was closely involved in the development work of the CVS, where volunteering was involved.



This led to Barnardo's contributing 50% of the Bureau funding and a special working relationship with Ripon Community Link (elsewhere in the report). Through this work Errol developed a special interest in learning disabilities and in 1991 he left CVS to start the Time Together Scheme.

Errol was followed by Joy Rayden, who was most able and brought with her many skills as a social worker and teacher. Under her leadership the Volunteer Bureau became known for its best practice and introduced an excellent training programme funded by a Make a Difference grant in 1996/7 for the recruitment and management of volunteers.



Joy Rayden

Joy was involved in working with NYCC on their volunteering policy and became a visiting tutor at Ripon and York St John in York for two years. There was a continual increase in the recruitment of volunteers who were passed to organisations throughout the area and her work was essential to the development work being undertaken in the management of volunteers. As many of the organisations were small and in rural locations, she provided the additional services of vetting procedures. It is impossible to record all of Joy's work or the work of the Volunteer Bureau, but I have chosen the following examples:

### Practical Help

The CVS had from the beginning responded to requests for practical assistance by referring the person to the appropriate organisation providing a service that could assist, however there were many requests when that was not possible and then the CVS offered the assistance through its own volunteers, funded through the general Volunteer Bureau funding. In 1999 CVS received funding for some of this work through the Preventative Grant and the scheme was named Practical Help.

A number of volunteers were involved in the co-ordination, but we must record the assistance of Ann Clarke, who on her retirement from Social Services became an unpaid member of staff, running the scheme and often providing the practical help.

### Grammar School



In 1993/4 a pilot scheme was started with Ripon Grammar School, offering sixth formers volunteering as one of their sixth form studies options. The scheme was adopted and continues today. The students found it an enriching experience that they added to their CV's and the community gained much through their youthful enthusiasm. From the Bureau's point of view it was felt that it was time well spent in the belief that a positive experience of volunteering would create future volunteers.

### Crucial Crew

Ripon CVS Volunteer Bureau was asked to work with North Yorkshire Police in organising all the volunteer input for running Crucial Crew, which started in Ripon in 1996. This was always a large annual undertaking attended by 2,000 – 3,000 primary school children, with 40 - 60 volunteers involved in safety scenarios and many other tasks during the training sessions.

## Youngsters learn vital lessons on lifesaving

By Stephen Pass

PRIMARY school children from around the area have been learning vital life skills in Ripon for the past two weeks.

Crucial Crew has again proved true to the district's name, which has been a success story in schools in the area for over 10 years.

The event takes place, and has been a successful success, as the previous Crucial Crew event the past two years have been. In that time, it is estimated that 40,000 youngsters have taken part in the scheme around the county.

This year, the children have learned about safety around the house, water and fire, and how to use a first aid kit. They have also been given valuable advice about personal safety and crime, including drugs, shop theft and bullying.

Many of the scenarios included making emergency calls, with members of Ripon CVS acting as the operators, and the children received instruction on how to give important details. In all, 10 organisations, including emergency services, local businesses and safety companies, helped North Yorkshire Police to host the event - all giving their time and resources free of charge.

"It is incredible to think that we have had this amount of children through our doors over the past two years," said one of Crucial Crew's founders, PC Alan Dinkley, who organised this year's event.

"I have managed to make children more aware of the dangers around them and that the emergency services will help them if they are in trouble," he said.

To finish off this year's event, special awards were given to the children who had been the most helpful, with special



Pupils from Greystone Primary School learn about traffic accidents at 'Crucial Crew.' (23040210a)





## Ripon Community Link

As a result of the EEC Food Distribution, contact had been made with Barnardo's regional office in Leeds, because meat could only be distributed to institutions, of which there were two in Ripon, Red House and Spring Hill. This led to them asking the CVS in March 1987, to draw together a number of both voluntary and statutory agencies, as they wished to develop a new community based project for young adults with learning disabilities who were leaving their establishments and others who were living in the community. This eventually resulted in the formation of Ripon Community Link in 1990 and CVS was asked to find and co-ordinate the volunteers for the project. The emphasis was very much on the volunteers enabling the members to be fully engaged in the community. Errol Levine, the first Volunteer Bureau Manager developed this service, which was then carried on by Joy Rayden and many exciting and different activities were introduced. No one who was there will ever forget "The Rhythm of Life" a concert of music and dance in the Cathedral. The contract continued until 1998, but the close links have been maintained with the project, including the Walled Garden and CVS worked closely with their Management Committee on reviews, restructuring, and training.

Joy retired in 2007 and was followed by Robyn Harrison nee Thomson who was then succeeded by Alana McGowan. The work of the Centre has also been ably assisted by a number of volunteers who managed the co-ordination of volunteers or the admin and it would have been impossible without their loyal service over the years.

In 2009 Ripon CVS successfully bid to Capacity Builders for £109,436 on behalf of the York and North Yorkshire Infrastructure Consortium, to develop a strategy for Volunteering Infrastructure for North Yorkshire. Jonny Lovell was appointed to carry out the research and write the strategy, which was not only for the voluntary sector, but also for statutory partners and businesses involved in volunteering. The CVS also bid and obtained a further £61,500 to develop a Volunteer Training Programme and all the Volunteer Centre Managers across North Yorkshire were trained as trainers. This work was undertaken by Chris Shield and Alana McGowan, working with the Network and supported by Jonny and Charlotte Mitchell.

The North Yorkshire Network obtained their joint quality award.



**Volunteer Centre**  
Ripon



### The Rhythm of Life

WORK has begun on music for a concert being held in Ripon Cathedral in aid of Time Together, a charity for people with learning disabilities.

The event, on June 19, will feature a new piece of music composed especially for the day and will be performed by many different community groups.

Taking part are people with learning disabilities, physical disabilities and visual impairments.

The concert brings together organisations such as Barnardos, Henshaws College, North Yorkshire Social Services, Northern Life Care

and Camphill Communities, and the Chapel Choir of Queen Mary's School, Topcliffe, will play a prominent part.

The concert will have the theme 'The Rhythm of Life' and the specially-composed piece is being devised as a process of collaborative improvisation, using modern music technology.

For example, one group might make up a tape of rhythms and pass it on to a second group, who could make up words to fit the beat, inspiring another group to make up a tune.



## Access Guides

This was the start of an exciting partnership between the CVS and Ripon City School (now Outwood Academy) when the CVS devised a 10-week Social Education Programme on Disabilities for 30 fifth year pupils. This led to a further project when the CVS and pupils worked with people who had a disability to produce the first Ripon Access Guide, which was launched in May 1988 by Baroness Masham.



## EEC Butter

1987 provided the CVS with its first major challenge - "The EEC Food Distribution". Although the government guidelines for who was eligible to receive the food were very detailed, there were no guidelines on how to go about it.



We were responsible for ordering and finding out how many people were on benefits in the area. Collections were from Bradford, Leeds and Hull, but Wolseley very kindly came to our aid by picking the butter up on their lorries returning to Ripon after making their deliveries. It then had to be stored in secure cold stores. How to estimate how much space was required for each ton of food was difficult. Help was at hand when a gentleman just happened to walk in to volunteer. He had been a shipping agent and was so much of a godsend that we also loaned him to the Salvation Army in Hull to help with the arrival of the food at the port. Storage was solved by using the cellars of the British Legion Lister House at Sharow. Volunteers moved tons of butter, cheese and milk in and then out to distribution sites - two in Ripon and one in each of the following - Boroughbridge, Masham, Kirkby Malzeard, Grewelthorpe and Dacre. They were all staffed by volunteers, communications being maintained with large handset radios! The distribution was carried out over a number of weeks.

## The Mental Health Support Group

Following discussions with Social Services and the Community Mental Health Team, it was agreed that the CVS would develop a Mental Health Support Group. Volunteers were recruited as trustees, a charity was formed and befrienders were trained. They provided a social club and home visiting under the supervision of the Community Mental Health Nurses and the CVS until 2008 when it was dissolved. The group had two devoted volunteers as Chairs, Marjorie Russell and Margaret Dunwell. One volunteer Joy Bailey has been a befriender since the beginning and continues her visiting up to the present day under the CVS.

## The Furniture Store

June 1989 saw the launch of a joint project with the Ripon Rotary Club of a Furniture Store which continued to operate for many years until difficulties of insurance forced closure.



### The Voluntary Car Scheme

This scheme originated in 1963 as part of the service provided by the Volunteer Group and was transferred to the CVS in 1990.

It has always been totally reliant on volunteers using their own cars and giving of their time. They have provided transport for hospital appointments and treatments, not only in local hospitals, but in specialist hospitals in Newcastle, Leeds, Sheffield and Manchester. Some journeys have been one-off occasions, others have involved daily visits over a period of weeks.

Children have been taken for respite care, or to residential care homes. On occasions drivers have been on call and rung in the middle of the night to take relatives to be with seriously ill people.

It has not just been a question of providing the transport, but the volunteers provided support and practical assistance in helping frail and disabled people to their appointments or showing understanding and empathy for those having chemotherapy or day surgery.

Under normal circumstances they have long waits while the patient has their appointment, but on occasions they have had to wait for most of the day. They have always done this with grace and a concern for the patient. Some requests have even

involved going long distances to hospital on Christmas Eve and other journeys have even been organised for Christmas Day.

Sometimes this has involved journeys to take people, who are unable to use public transport, to visit relatives or to go on holiday. One journey involved taking a terminally ill naval gentleman to London to visit his old ship.

Other journeys have been for day care or respite care for people who have been frail, confused or disabled.

The scheme would not have been possible without the staff that have co-ordinated the service. This is not as straight forward as matching a driver to a request. It can sometimes take up to nineteen calls to find a volunteer who is available. It has required patience, tenacity and a lot of good humour!

The volunteers and the service have never been truly appreciated by the health and social care services and the funding was always minimal, but the satisfaction has been the appreciation of the people helped, who have been totally dependant on the service.

### Nidderdale Voluntary Car Drivers

The same year saw the CVS establishing the Nidderdale Volunteer Group co-ordinated by Mrs Belderson.



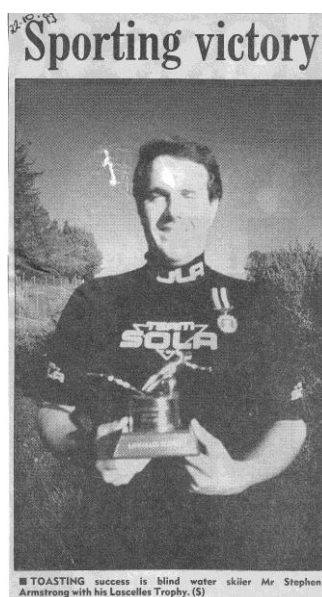
## Drivers putting passengers on fast route to happiness

International  
Year of Volunteers  
2001



## Setting up Trusts

CVS had no experience of setting up a trust when we were approached by the parents of Daniel Abel. They wanted to set up a trust to raise funds for their son to receive treatment at the Peto Institute in Hungary. Working with a solicitor and a bank manager the trust was established and £25,000 was obtained in a year. This stood us in good stead later when we were again asked to help set up another trust for Stephen Armstrong, a water skier who was blind to compete in the World Championships; he went on to become a World Record Holder.



## The Visiting Warden Scheme

Ripon City Council had established a paid visiting warden scheme prior to 1974 when the Skipton & Ripon Urban District Council was dissolved and Harrogate Borough Council (HBC) became responsible for Harrogate District. The scheme was transferred and continued to run with the paid wardens until 1990, Harrogate then proposed disbanding the scheme, as there was not an equitable service throughout the district. Ripon City Council felt very strongly that it should continue and approached the CVS to see if they would take over the management of the scheme and provide volunteer wardens.

30 clients were transferred and a contract was drawn up by HBC on a sliding scale based on the number of clients. Because of the age and frailty of the clients it was expected that the scheme would last for three years at most. However there were still some of the original clients in 2012, when the last client moved into sheltered housing.

Ripon City Council undertook to give a grant to the CVS to take on and provide a service for new clients that met the criteria and this has continued until the present time.

The service was available for up to 6 days a week for elderly people living alone, or for couples who were both extremely frail. The co-ordinator agreed the number of days that the service was required, as not everyone required the six day service because they had day care or treatments on some days. The co-ordinator or volunteer would call and check that the client was well, and had no problems. It soon became apparent that this was an extremely beneficial service, as it was sometimes necessary to call the doctor or ambulance and on some occasions the police had to be called to gain entry.



The co-ordinator worked very closely with Social Services and the Community Mental Health Team and was seen as a vital part of the monitoring of a client's health and it definitely reduced the number of hospital admissions and enabled people to remain in their own homes.

The number of clients increased to 70 at the time of the period when social care had to move to moderate to critical care.

The first co-ordinator was Judith Hollingworth and Viv Bannister has co-ordinated the scheme from 1999 until the present time.

In 2004 the scheme was extended to cover the whole of the CVS area and evolved into the Wellbeing and Monitoring Scheme, (now Ripon and Rural Wellbeing Service) which Viv Bannister continues today with two paid project workers, Helen Flynn and Deborah Johnson and volunteers.



### **Pateley Bridge Rural Project**

Following discussion with Social Services and key people in Nidderdale, it was recognised that the rural isolation of older people was the most urgent need that the CVS was in a position to address. Social Services provided a Day Centre, but it was thought that a luncheon club would provide a social meal and opportunity to meet with others for those who could not get out without transport or assistance.

Mary Ingram was a joint Harrogate and Ripon appointment and started the scheme in 1990; it then became a Ripon CVS project. Mary was followed by Carole Booth, Launa Woodruff, Chris Shield, Chris Rayner, Caroline Box, Christine Close and Helen Flynn.

An approach was made to Nidderdale High School (later called Nidderdale Community College) and the Pateley Bridge Lunch Club was established and run by a team of volunteers most ably co-ordinated for many years by Margaret Kendrew and some of the pupils. The connection with Margaret was very useful as she worked in the chemist and knew many of the people who would benefit most from the service.

Following the success of the Pateley Lunch Club, luncheon clubs were introduced at Dacre, Darley, and Glasshouses. Grantley was run on a different basis. It took place in Fountains C/E Primary school, and the children and older people had lunch together and the older people helped the children with some of their school projects and were given an intergeneration community award.

A lunch club was also established at Kirkby Malzeard, but this time in a commercial tea room. The volunteers assisted people to get there and everyone enjoyed having a meal together. Another was established in the chapel at Grewelthorpe, but after running for a few years and as the numbers were low, it finally joined with the group at Kirkby Malzeard. Masham already had an established lunch club run by the WRVS in the Town Hall, where meals were freshly cooked. This was eventually taken over by the scheme and meals were provided from Ripon Hospital and in time a move was made to Maple Creek in Masham. This scheme also introduced an exercise class, which was open to members and others. Other lunch clubs which were started were Copt Hewick and Sharow, but these in time were handed over to Age Concern.

All the lunch clubs relied on local teams of volunteers who provided this much valued service over a very wide rural area. They were organised and supported by the project managers who also set up volunteer visitors for those people who could not leave their homes or had difficulties.

### **Boroughbridge (BCC)**

Boroughbridge was included in the defined Local Development Agency area covered by the Ripon CVS. At that time there was also a Boroughbridge Group, whose Chair was Dr Hazel and the Secretary was Reg Harrison. There was talk of discontinuing the group because of the difficulties of recruitment and co-ordination. The CVS thought that this would be a shame and suggested that by working together the group could continue and the services be increased.

Premises were found in the old surgery and the CVS employed a project worker to work on behalf of both organisations. Launa Woodruff was the first project worker and the scheme was managed by Chris Shield who saw the change of the organisation to the existing Boroughbridge Community Care and the increase in the area that it covered to include the surrounding villages. She recruited additional volunteers and continued to run the minibus and the luncheon club. She started a carers' group and worked very closely with the doctors' practice and this led to the office eventually been moved into the practice, when the site of the old surgery was required to extend the car park.

Although this move was good for communication between the organisation and the doctors, the office was not so visible to the public and there was no room for additional activities. Under the chairmanship of Keith Trott and a new project worker, Dave Allon, new premises were found in the Town Hall and Boroughbridge Community Care has gone from strength to strength.

It has continued to provide community transport, and replaced the minibuses by Mayors' Appeals and public support. It has an excellent volunteer car service, the volunteers also helping across the district, and the lunch club continues at Gwendolen Court. A team of volunteers offer practical help including shopping. It matches volunteers young and old and many people in the area have cause to be grateful to the service.

Unfortunately Boroughbridge was subjected to serious flooding before the flood defences were built and BCC in the old surgery premises, were used as a flood evacuation centre. As Boroughbridge was cut off, CVS staff had to travel some way north to be able to reach them with emergency equipment supplied by Social Services.

The community of Boroughbridge have whole heartedly supported the work of the organisation and the Friday Drop Ins are proof of the popularity of the organisation and of Dave Allon.

The Christmas Tree Festival, organised by Keith and Jacqui Trott as a fundraiser, has become part of Boroughbridge's Christmas tradition.

The joint working between the CVS and Boroughbridge Community Care worked well and it was possible to extend the Home from Hospital Scheme, the Wellbeing Scheme and Family Support to cover this area.

## Events involving Ripon CVS

### Floods in Towyn

Following the floods in Towyn in Wales, the City of Ripon extended an invitation to the people of Towyn affected by the floods, to holiday with host families. CVS worked in co-ordination with Social Services in Towyn and seven families received holidays.



### Children of Chernoble

Along similar lines we supported Jean and Howard Dawson, who organised a holiday for a party of children from Chernoble.



### Gulf Crisis

This proved to be an eventful year, as we had to prepare for the help needed if required in the Gulf Crisis. Additional volunteer drivers were recruited to drive service families for hospital visits. Lists of trained counsellors and people with listening skills were drawn up and information of local voluntary organisations were provided to all MOD establishments.

### Kosovan Refugees

This was undoubtedly the CVS's greatest challenge in terms of the size of the task in the time scale given. Ten days from first discussion to the arrival and four of those days a Bank Holiday. Those four days showed the strength and trust of the joint work, which was a regular feature of NYCC Social Services, Harrogate Borough Council and Ripon CVS. By the time everyone returned from the Bank Holiday the plan was in place and a huge multi-agency and community effort was underway.

Barnado's Red House, which had been empty for a number of years was identified as being suitable for temporary housing.

We had to cater for requirements for furniture, clothing, food and faith. Every organisation was involved and had to be co-ordinated. The Volunteer Bureau, with the help of the police, sought references and had police checks carried out within a fortnight for 150 volunteers, who were going to work in Red House. The army and teams of volunteers started at 5am and worked through the day sorting and sizing piles of donated clothes. Lorries came and were unloaded by willing hands. Finally the minibuses set off for the airport and the house was miraculously ready in time.

That was only the beginning, the community remained actively involved throughout the months that the families remained in Ripon. The Kosovans had come from indescribable horror and were suffering both physical and emotional trauma. They appreciated the help and support of everyone, but the whole community grew and learnt so much from them.



## Kirkby Malzeard & Masham Rural Community Care

In 1991 North Yorkshire County Council organised a two-day multi agency Community Care Simulation Exercise to identify the key issues for managers in the Harrogate Health District in implementing the community care reforms. Social Services were facing the greatest challenge to their organisational capacity since the creation of Social Service Departments in 1970 and together the NHS and Community Care Act and the Children's Act represented the biggest shake up of social care services across all agencies including the voluntary sector since 1948. The aim of the exercise was to act out the key roles in the period 1992-95.

As part of the exercise Lynette Barnes suggested that the voluntary sector could make a valuable contribution to the delivery of community care by working with GP practices. This was picked up by Lynda Wigley of the North Yorkshire Family Health Services Authority (FHSA) and further explored after the event. The outcome was the development of the Kirkby Malzeard & Masham Rural Community Care Project. It started as a research project, and was one of the first, if not the first, of similar projects that gained national recognition on a number of occasions, including being asked to give a presentation to a conference of Primary Health Care Trusts at Robinson College Cambridge.

Serving a mostly rural area we at Ripon CVS were interested in how the new community care could be delivered in the rural setting, and a different set of solutions would be required to a more urban area. It was felt that the most trusted professional in these areas was the GP and so the scheme was built around the two GP practices of Kirkby Malzeard and Masham. Drs Harford-Cross and Higson agreed to the project with enthusiasm, but at the time had a limited vision of what could be achieved.

The idea was to recruit a number of volunteers to work with the patients and for the project workers to be part of the practice staff, and also to partner all the other multi-agency staff working with the individual patients and their carers.

Working in a GP practice required patient consent and confidentiality and a new system of keeping records.

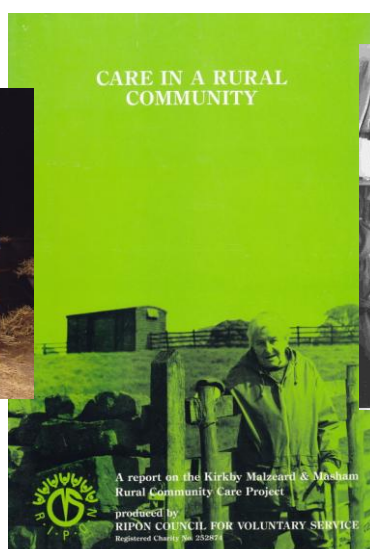
At the height of the project 48 volunteers were involved providing a multitude of tasks from car transport for GP, hospital, dentist, physio and chiropody appointments, befriending, carers relief, shopping, practical household tasks and meal preparation. One of the greatest benefits was that the project workers had time to sit with the patient or carer and find out what they would really like, rather than just what was available and then work out how best that could be achieved.

As part of the research, we also tried out multi-agency record sheets left in the patient's home, but this was not entirely successful as it was difficult to get everyone to fill them in.

The scheme was funded by Social Services, the FHSA, and GP Fund Holding and operated from 1992- 2012.

The Project Workers were:  
Rosemary (Newton) Bell (1992 – 2002) and  
Marla Skidmore (1992 – 1995)  
Sue Theakston (1995 – 2008), who also did  
the research and wrote the report  
Wendy Barton (2007 – 2013)

The project finally ceased in 2012 due to the Primary Health Care funding cuts.





## Carers' Group

Saw a continuation of an existing project, but new projects were also established with a Carers' Group being set up for 22 carers. The group offered information, support and social activities and a small number of volunteers were trained as sitters.



## Organisations RCVS has helped and supported:

### The Borrowers' Toy Library



The Mayor, Coun. Mrs Connie Birkenhead, with Mrs Lynette Barnes, Mrs Magda Gray, Samantha Masie and Christopher and Joseph. — DST

### Toys for children, cuppas for mum

A toy library for young children at Ripon was opened on Thursday by the Mayor, Coun. Mrs Connie Birkenhead.

**INTERESTING**  
Based at the YMCA premises in Water Skilgate, the new "Borrowers' Toy Library" has been set up by Ripon Council for Voluntary Service and is already attracting considerable interest from local mothers.

Mrs Joy Raydon, volunteer bureau organiser for the CVS, said the venture was intended to be more than just a toy library.

"We are hoping to make it a social event. We will be serving cups of tea so that mums can have a bit of company while their children play on the equipment," she said. Advice for parents will also be available at the weekly sessions.

The toy library has been set up with the help of a generous donation from the Ripon Charity Past-tensime Group, which has enabled the CVS to buy a selection of toys.

**34P CHARGE**  
The venture is aimed at children up to eight years old, who will be able to borrow toys for up to a fortnight. There is an annual registration fee of £2 and a charge of 25p for every toy borrowed.

The toy library is open every Thursday, 11.30-2.30.

### Ripon Activity Project



*The charity provides a range of leisure, recreational and craft activities for adults with learning and/or physical disabilities.*

## Jennyruth Workshops

A productive workshop where adults with learning disabilities gain skills, confidence and happiness.



*Jennyruth Workshops officially opened the premises by the Countess of Wessex (in 2004)*

### Ripon & District Disabled Action Group



Launch of the new access guide - Back row from left, Brenda Green (RADDAG), Coun Stuart Martin, Joy Raydon (Ripon CVS), Lynette Barnes (Ripon CVS), Ian Skilling (RADDAG). Front row, Ann Stevenson (Middle of the Road), Rosamund Hale (RADDAG), Baroness Ma of Rion, Wendy Lofthouse (RADDAG). (2302012)

*RADDAG consists of a group of able-bodied and disabled people who work hard to raise awareness of disability issues.*

### Disability Support Work

The disability support work stemmed from the very early years when the CVS worked with the students of Ripon City School on disability issues in 1987.

In 1992 the CVS in partnership with Harrogate Borough Council Leisure Department and Barnardo's set up the Ripon Activity Project.

The CVS set up the Ripon and District Disability Action Group in 1995.

The CVS has always responded to a number of requests for help from people with a physical or sensory impairment and we met the requests as best we could through the Volunteer Bureau, but again it was obvious



that there was a need for a dedicated worker in this field and the SRB funding provided this opportunity.

We were fortunate in being able to appoint Chris Renshaw, who had just completed his degree, having spent time in France researching employment opportunities for people with a disability. His interest in disability issues having been ignited prior to coming to Ripon as a volunteer with the Wings Fellowship.

With a worker in place, CVS was able to offer support to individuals with the help of volunteers, who befriended people in their own homes, accompanied them on outings and gave practical and emotional support.

His role was also to offer advice, admin and practical support to groups, which were either run by or for, people with a disability. It was not to organise the groups themselves, but to be there as a source of assistance when needed. There were a number of organisations and his input was invaluable and he was sadly missed when the four year funding ended. Since that time there have been constant requests for a similar post.

In addition to a heavy involvement with individuals and groups, Chris undertook a research project for Jennyruth on the need for employment opportunities for people with disabilities, and also further editions of the Access Guide were produced and the CVS Hard of Hearing Group was started.

### Ripon Community Fund

Ripon Community Fund was another SRB funded project. The aim of the £35,000 fund was to allocate small grants of up to £1,000 to community organisations within the SRB area, over a four year period. Applications could be for one-off events, equipment or for start up funding.

The CVS worked in partnership with the York and North Yorkshire Community Foundation and despite the relatively small grants, a rigorous assessment process was introduced. For many organisations it was their first attempt at applying for funding, and with the assistance provided, was good experience and gave confidence in applying for future grants. Evaluation of the project showed an amazing range of benefits.

The CVS was grateful to the assessors Andrew Coulson, Dennis Forde, and David Mortimer.

## Helping others to get around

RIPON and District Disability Action Group (RADDAG) launched the new 2004 Ripon Access Guide at a coffee morning at the Town Hall last Thursday.

It is the second edition of the guide, which gives advice and information to disabled people on how to get around Ripon. This year there have been 250 copies of the guide printed, plus 50 large-print copies for the visually impaired.

Rosamund Haw, chairman of RADDAG, said: "The launch went very well and we raised £387. I would like to thank everybody who donated prizes, all those who came down and made the coffee morning such a success and the work of the volunteers."

RADDAG meets on the second Thursday of each month (excluding January and August) at 1.45pm in the Meeting Room at Ripon Leisure Centre. For further details contact Rosamund Haw on Ripon 603042.

**Guide launch - Pictured is Rosamund Haw with Ripon CVS disability support worker Chris Renshaw. (0167049)**



Fundraisers from Ripon Ladies Circle with members of the Middle of the Road Trust - back row (from left), Diane Wells and Jackie Clarke of the Ladies Circle, Peter Eassey, Wendy Lofthouse, Harold Berry and Phyllis Mavis; middle row, Ladies Circle member Jacqui Allinson, Meira Hawkins, Doreen Dunnington and Karen Coombs; front, Sally Ingram and Oliver Clarke. (5)

## Ripon Ladies' generous gift

### Family Support

Ripon CVS has always supported families since the days of the Volunteer Group. It was then organised, in response to needs that came to our attention by matching a volunteer who had the appropriate experience through their professional training or employment.

By 2001 the level of requests to the Volunteer Bureau had reached a stage where we needed to have a dedicated worker with the experience to supervise and train new volunteers; someone who could offer more time to each of the families. The four year SRB funding made this a reality and the service was able to complement the statutory services, by offering practical voluntary help and emotional support.

The service was particularly aimed at offering practical help for mums in desperate need of an extra pair of hands, to early intervention, or prevention of families reaching the statutory services "Children in Need" criteria. In other cases it provided ongoing support once issues had been resolved.



The Family Support Worker worked in partnership with social workers, health visitors, community mental health services, schools and the police, but also worked with families who preferred to seek help from a voluntary organisation regarding concerns and behavioural problems.

The service, which covered the CVS area, was centred on the whole family, many of whom lived in rural areas and had the added problems of isolation. The type of requests varied from the very practical help, such as providing a team of volunteers to help feed triplets, to supporting families with disabled or very sick children, single mums and dads, grandparents and foster parents. Support was offered to parents that had mental health, drug, alcohol, housing or debt issues and for breakdown of relationships and challenging behaviour.

To quote one mother "We have no end of people who come from the different services and ask us questions or talk to us, but your volunteer helps with the basket of ironing, or plays with the children so I can catch up with myself and then I feel more able to cope".



The scheme was so essential that when the SRB funding finished after 4 years, continuation funding was literally cobbled

together from a number of sources to keep it going until the service had to close, despite a generous response from members of the public, but it was impossible to continue without a new funding stream.

From Joy Rayden managing the scheme through the Bureau, to the appointment of Isobel Holmes through the SRB funding, to Liz Copas who continued the scheme and who additionally worked in Ripon CVS and NYCC Children's Centre providing a lot of different support groups, the project provided an invaluable service.



### Harrogate & Craven Out of School Umbrella Service (HCOOSUS)

In 1996 Ripon CVS was invited to manage this contract by the North Yorkshire Training & Enterprise Council until 2000, when the provider role was taken over by NYCC. It then went to competitive tendering and CVS won the contract for the Early Years Training for Harrogate and Craven. This was co-ordinated by Jill Lawson, to provide a comprehensive training programme and annual conference.



The New Opportunities Lottery funding provided £206,327 to develop childcare provision and Chris Lewis worked with providers across Harrogate and Craven to establish new providers, venues and to ensure trained staff, policies and procedures were in place.



### Home Based Day Care

Following research carried out by Dr Alison Laver, it was recognised that there was a reluctance by some men in the rural communities to attend the traditional day centres or lunch clubs and the CVS, working on a model set up by Age Concern in the Lake District, received funding from Mental Health Services Preventative Grant to set up Home Based Day Care.



The hope was to find a host on a farm to offer four to six people day care. Unfortunately, despite trying hard, this was not possible, but we did find Enid and Peter Lewis who offered their home and this ran very successfully until 2005 when Enid's ill health prevented them from continuing.

### Home from Hospital

Home from Hospital was set up in response to the need to support people in the first few days after discharge from hospital and to prevent readmissions. It covered the whole of the CVS area, the British Red Cross covering the Harrogate area.

Following notification of discharge, the patient received a visit from a member of staff to check that the patient was managing as well as had been expected and was not experiencing any health or practical difficulties. If, as on many occasions there was an issue, any difficulties were reported to the relevant medical or social care agency, or alternatively voluntary assistance was arranged.

This proved a very valuable service, as often the hospital admission revealed that there were other needs to be addressed and early intervention enabled many older people to remain in their own homes. Referrals were often made through this service to the Visiting Warden or Wellbeing and Monitoring Schemes.

The scheme was co-ordinated by Jill Lawson and the visits were done by the staff covering the different areas.

### Wellbeing & Monitoring

Wellbeing and Monitoring was really an extension of the Visiting Warden Scheme to the whole of the CVS area. It was for vulnerable people living alone or in some cases a frail couple.

Often people were living in very isolated areas, or their next of kin lived some distance away, even overseas and the co-ordinator kept them informed. Other people did not have any relatives, so the service was essential.

Clients were regularly checked according to their needs and appropriate help summoned. This sometimes involved calling GPs, ambulances and the police, but for most clients it was the regular monitoring of their wellbeing and the reminding of taking medication that was most beneficial, along with the emotional support and reduction of social isolation.



The service was also available for short-term cover if a carer was away on holiday. The scheme was co-ordinated by Viv Bannister.

In 2011 this scheme was merged with the Kirkby Malzeard, Pateley Bridge, Practical Help and Voluntary Car Schemes to form the Ripon & Rural Wellbeing Service.

### Nidderdale Day Care

Funded by NYCC Adult & Community Services Independent Carers Grant, this scheme was set up to provide respite for carers of clients with mild to moderate dementia and other health related conditions.

It provided an opportunity for elderly people in this very rural area to meet weekly for a meal, discussions and activities with others of their own age. The project ensured that the health and wellbeing of the members could be monitored on a regular basis. In fact 2 members were over 100 years old. The project co-ordinated by Helen Flynn, closed in 2011 due to a drop in attendance numbers.



## Community House

The securing of the SRB funding from Yorkshire Forward turned a dream of being able to supply accommodation and services for the voluntary sector, into a reality. Despite the daunting size of the project, negotiations were started to lease from North Yorkshire County Council the west wing of the old Workhouse Hospital that had been derelict for many years. At the early stages we had a very positive response to one of our funding applications from The Tudor Trust; not only were they the most generous of sponsors, but Roger Northcott from the Trust gave us most valuable advice, including putting us in touch with the Charity Bank. It was their suggestion that we purchase the building and we were most grateful to Geoff Walls of NYCC for his assistance with the negotiations.

Community House would not have become a reality without the generosity of many trusts, donors, and fundraising events. It was a real community effort and thanks are due to the chair, trustees, director and members of staff who worked tirelessly to raise in excess of £1.3 million.

We were indeed fortunate in obtaining the services of Les Ledger, Iddison Dodd, Robin Hill Architect, and Lotus Construction, who all gave beyond what could be expected. It should also be placed on record the debt due to Tim Evanson who liaised and co-ordinated the works programme, and managed to obtain the most amazing discounts when he could not obtain donations of goods.

There were hundreds of volunteers involved along with prisoners from the Wetherby Young Offenders Prison; this has given a sense of pride and achievement. The building was completed on time and within budget and handed over in March 2006.

Since then it has provided office accommodation for the CVS and other organisations, meeting and conference rooms, an information service, Children's Centre and Cafe. Since opening there have been approximately 106,000 visitors to the building.

In April 2013 it was set up as a separate Community House charity with its own trustees.



Boost for Ripon Community House project  
From left, Alan Skidmore (chairman of the  
Ripon Community House fundraising  
committee), Stuart Martin (chairman of  
Ripon CVS), Steve Hall (Priced Motors),  
Lyndie Barnes (executive officer for Ripon  
CVS) (190302126)



## Community House is just amazing

From: Rebecca Naylor, Bronco Ltd,  
Ripon's Business Centre, Low Mill Road,  
Ripon.

MYSELF and my husband Dave had the opportunity to be given a tour of Community House by the Mayor last Wednesday. We had heard about the project a while back, but had not got that much information on the project and the major benefit that it will have for people in Ripon and the surrounding area.

We were amazed how they had managed to restore and refurbish this old derelict building, and since the building work started in April they have achieved so much. We have been fortunate to see the building near completion, with the ground floor only a few weeks from being signed off. The first floor was a different matter, with paint peeling off the walls, large cracks in the ceiling, and a huge amount of work to be done. Obviously to get the building up to spec there needs to be new electrics and

internet connections wired in, plus heating and double glazing. Unbelievably, every pane of original sash windows had to be individually made as each window was a slightly different size. What a huge task.

The ground floor was so amazing once they had decorated and fixed in the electrics. The whole building is fully accessible to the disabled and wheel chair bound, which will enable all people to come to the Community House for support or just a chat. There is a complete children's wing where the toy library will be based and where parents can come for family support. The planning and thought that has gone into the build is beyond belief, even down to having a sensory garden for the mentally handicapped, and a children's play area with a buggy shelter.

Stuart Martin explained to us how they need £50,000 to complete the building work and furnish the house. The problem that they have is that if they do not secure the money quite

quickly the builders may have to leave the site when it is just so close to being completed. This would then cost more money to get the builders back on site.

From a Riponians' viewpoint, as well as a Ripon business, I must admit that I knew very little about what the project was all about and what a difference the building will make to Ripon. I had heard about various fundraising events for Community House but felt that if the Ripon people got together for one last fundraising push then the project will get completed on time and be able to start housing the offices for the various charitable organisations in Ripon. One misconception that I had was that it was a council run venture, but it has all been done by the Ripon Council for Voluntary Services.

Bronco have pledged £5,000 to help start the fundraising off for this last £50,000. What would be great if other Ripon businesses and individuals support their local community and dig deep to help this amazing project get completed.

## **The Rural Project**

This was a relatively short, but very worthwhile, project working in rural villages across the area. It built on the regular development work of a CVS by developing feasibility studies, business plans, constitution work and funding advice.

The work was undertaken by Tim Evanson and the notable developments he worked on were in Wath, where buildings were sold, trusts merged and the Samwaies Hall established and the Christ Church Hall in Darley. His services were also requested out of area following a workshop given by him at a Yorkshire Rural Community Council conference for Village Hall Committees. This work could have been further developed, but it was restricted by time and limitations of funding.

## **Rural Voice Project**

The Rural Network Liaison Officer, Cath Calvert took up post in January 2010. Some work had been done initially to raise awareness and profile of the project through attending events and representation of the project was made at various meetings. The project, which was Lottery funded, was set up to identify key issues, gaps in services or oversubscribed resources.

Cath made contact with groups throughout the rural area identifying support and partnership organisations and feeding information back to CVSs, local forum groups, the Borough Council and Yorkshire & the Humber Forum in the hopes of influencing local and district policy on rural issues. At least 40% of the groups worked with through the project were classed as rurally remote.

Funding for the project comes to an end in September 2013.

## **Information**

- Monthly Events Diary & 6-Monthly Regular Events Diary
- Newsletter
- Community Guides & Where to Turn
- Access Guides
- Directory of Day Care Services
- Community Care Plan – Directory of Services for Older People provided by Voluntary Organisations in the Area of Harrogate & Ripon Councils for Voluntary Service & Harrogate Division Social Services
- ‘Just Ask’ Service

## **Major Consultation and Evaluation Reports conducted for external organisations**

- “The Experience of People with Hearing Impairment” for the Community Health Council
- “The Experiences of People with Neurological Conditions” for the Community Health Council
- Evaluation of NYCC Social Services and Health Pilot Project of combined health and social care workers
- Pilot project on behalf of NYCC on Direct Payments
- Masham Community Investment Perspective for Nidderdale Plus & NYCC
- Kirkby Malzeard Community Investment Perspective for Nidderdale Plus & NYCC
- Consultation of Voluntary Sector Funding for Older People’s Organisations in North Yorkshire – on behalf of the Older People’s Partnership Group
- Volunteering Infrastructure Strategy for North Yorkshire for York and North Yorkshire Consortium – Capacity Builders

## **Ripon CVS work as examples of Good Practice**

- NHS A-Z Directory of Good Practice
- National Conference of Primary Health Care Trusts and Voluntary Sector Conference at Robinson College Cambridge “Communities on Prescription”
- Help the Aged Report “Helping People to Overcome Social Isolation”
- Presentation to National Conference in Leeds
- Article in BASAC National Publication of an example of best practice of a rural CVS

### **Liaison, Planning, Representation and Partnership Working**

The aim of all Councils for Voluntary Service (CVS) is to enable these core services to happen and to assist organisations and community groups to play their part in this vital work. However in the more rural area, where groups are often entirely voluntary led, or are remote from where most meetings and events are held, it often falls to the CVS to do the representation following extensive consultation.

The list of activities in this field would be extensive and it probably took at least 25 - 30% of the total activity of the CVS. To mention a few:

- Local Strategic Partnerships
- Area Committees
- Specialist Partnership Boards
- User Groups
- Consultation Events
- "Voice of the People" jointly co-ordinated between the Harrogate and Ripon CVS
- The Harrogate Borough Council Voluntary Forum
- Numerous Primary Health Care and Hospital Committees

Ripon CVS has always played its part in the North Yorkshire Forum for Voluntary Organisations from its beginnings and gained much from the support of chief officers and fellow Local Development Agency colleagues. Our statutory partners gained as well from the co-ordinated approach we were able to achieve. It also opened up opportunities to draw external funding to the County, latterly through the York and North Yorkshire Consortium.

It must also be recorded that the voluntary sector in North Yorkshire benefited from the commitment, support and interest of the directors of Social Services and the officers and colleagues in health and district councils.

### **Joint Working with Harrogate CVS**

Each CVS developed the services that best suited their areas. Ripon, because of its roots in local development and the needs of the rural nature of the market towns and villages, managed projects in addition to providing the infrastructure support common to all CVS. This proved to be the most financially effective model and gave management support to groups that would be too small on their own to be viable. Harrogate, covering a number of larger organisations with paid chief officers, concentrated most of its efforts on infrastructure, funding support and volunteer brokerage; this has worked well in the urban area it served.

Both organisations, even before Harrogate changed from the Harrogate Volunteer Bureau to a CVS, have supported each other and there has always been a special relationship between the two organisations. The District was roughly divided at Ripley, but the needs of people were always addressed as best suited them.

The directors offered each other support and co-operation and this has been the strength of the joint working. There was genuine friendship between Ann Morris, Hazel McGrath and Karen Weaver.

Over the years the two organisations have moved nearer together and examined the need to become one organisation. Previously it was not felt to be the right thing at that time, because of the differing needs of the area and so a formal joint working arrangement was agreed, which worked well.



Frances O'Riley was appointed in 2012 as interim CEO to oversee the merger.



Time has now moved on and as the 50 years of Ripon CVS draws to a close, the trustees of the organisations have decided the time is right and the two charities have now officially merged to become Harrogate and Ripon Centres for Voluntary Service.

A new era has begun and new ways of working will be developed to serve the Harrogate District under the expert guidance of Karen Weaver in a challenging and ever changing future.



*The Harrogate & Ripon Centres for Voluntary Service Team*

## Volunteers

Without volunteers there would be no purpose in a Volunteer Centre and it is impossible to record the huge contribution each and everyone has made, or the range of tasks undertaken. Some have given years of faithful service, others have responded to urgent needs. In some cases we know what has to be done, in others it is only the recipients of their kindness that know. What is known is that they have made a tremendous difference and the world has been a better place for the contribution each and everyone has made. May part of the legacy that has been left be your example, which will hopefully continue to attract volunteers in the future.



## Administration

No organisation can function without good administration and Ripon CVS has been exceptionally blessed with its two Admin Officers of the past 27 years Shirlie Kendrew and Jill Lawson. They have been the backbone of the organisation, the Director's Personal Assistant, the fount of all knowledge, responsible for services, information, newsletters, events diaries, circulations, community guides and directories. For servicing all the committee and secretarial work, and the meeting of impossible deadlines and generally the person to whom all turned in moments of crisis.

## Trustees over the years of the organisation that we have been able to trace.

Many people have served the organisation as trustees.

### Presidents and Vice Presidents

The Mayors of Ripon, Boroughbridge and Pateley Bridge in turn  
Councillor Wilf Parnaby  
Miss Connie Birkinshaw  
Mr David Mortimer

### Chairs

Councillor Wilf Parnaby  
David Mortimer  
Lt Col. Frank Sewell OBE pre 1986 - 1993  
Lt. Col Alan Skidmore 1993 -1999  
Stuart Martin MBE 1999 - 2013

### Trustees

Nick Andrew	2009-2010	Steve Harris	2008-2013
Maggie Archer	2006-2011	Reg Harrison	1989-1990
Jack Bailey	1986-1990	Rosamond Haw	2000-2004
Major John Baslington	1990-1993	Alison Hugill	2002-2005
Bernard Bateman MBE	1999-2007	Ian Humphries	2007-2008
Jonathan Beer	2005-2013	Dr Derek Jeary	2007-2008
Connie Birkinshaw	Pre 1986-1996	Sqdr Ldr Arthur Jordan	Rtd Pre 1986-1992
Sylvia Brierley	2009-2013	Brian Kendrew	1990-1994
Robert Britton	1989-1999	Jim Mars	1986-1989
Chris Brown	1993-1996	Caroline McEvoy	1996-1997
Juliette Campling	1989-1991	Stuart Martin	2002-2013
Renee Canavan	Pre 1986-1991	Chris Miller	1992-2000
Chris Chapman	1989-1994	Tony Mitchell	1993-1996
Julie Charge	2002-2007	Sadi Morrison	2006-2007
Ann Clarke	2002-2006	David Mortimer	Pre 1986-2008
Eric Clark	2011-2013	David Parnaby	1996-1999
Andrew Coulson	2003-2012	Clary Pawson	Pre 1986-1991
Sam Curry	2006-2008	Wendy Petrie	1993-1994
Daphne Denyer	1989-1990	Rosemary Petty	1997-2003
Bernard Derbyshire	1990-1991	Nicola Scott	2011-2013
Estelle Ellam	2007-2008	Chris Shield	2004-2007
Andrew Eustace	1989-1998	Barbara Short	2000
Moiria Fletcher	2000-2002	Alan Skidmore	1992-2002
Helen Forster	1995-1996	Earnest Slinger	Pre 1986-1992
Ron Gaskill	2000-2004	Vincent Simmonds	1990-1998
Lloyd Gallantree	1995-1996	Leon Smallwood	Pre 1986-1990
Magda Gay	1997-2006	Keith Trott	1998-2002
Ros Gilboy	1997-1999	David Uffindall JP	Pre 1986-1989
John Groves	2011-2013	Loretta Williams	1997-1999
Gillian Hall	1999-2006	Jane Young	Pre 1986-

## STAFF

### Director

Lynette Barnes OBE 1986-2011

### Assistant Directors

Tim Evanson 2005-2013  
Chris Shield 2008-2012

### Staff Members

David Allon 2002-2013  
Debbie Bailey 1997-1987  
Viv Bannister 1999-2013  
Wendy Barton 2007-2013  
James Batley 2010-2011  
Rosemary Bell 1995-2002  
Carole Booth 1992-1996  
Wendy Bonner 1987-1988  
Caroline Box 2003  
Malcom Brass 2005-2006  
Chur Yue Brian 1996-1998  
Jenni Buckle 2006-2013  
Melva Burton 2009-2010  
Cath Calvert 2010-2013  
Jane Caress 1993-2003  
Pat Clark 2009-2010  
Dawn Cliff 2001-2002  
Christine Close 2004-2007  
Liz Copas 2004-2011  
Samantha Craven 2009- 2010  
Alan Crossley 2005-2006  
Tony Daggett 1991-1992  
Janice Darley 1997-1998  
Verity Elliott 1997-1999  
Maureen Fawcett 2006-2008  
Helen Flynn 2006-2013  
Ron Gaskill 1995-2000  
Kevin Gay 1993-1996  
Elaine Grover 2007-2013  
Alex Harrison 2002-2005  
Judith Hollingworth 1989-1996  
Isobel Holmes 2002-2004  
Mary Ingram 1991  
Debbie Johnson 2010-2013  
Shirley Kendrew 1987-1996

Jill Lawson 1996-2013  
Errol Levine 1990-1992  
2004-2006  
Chris Lewis 1999-2004  
Enid Lewis 2003-2005  
Peter Lewis 2003-2005  
Jonny Lovell 2009-2011  
Jean McCafferty 1987-1988  
Alana McGowan 2009-2013  
Claire Murray 1999-2000  
Kath Nattress 2006-2010  
Danny O'Connell 2006  
Julie Pickles 2004-2005  
Julie Proudler 2010  
Joy Rayden 1991-2007  
Chris Rayner 1998-2003  
Chris Renshaw 2001-2005  
Sue Rimmer 2006-2013  
Steph Ruddy 2008-2011  
Henry Robinson 1989-1992  
Angela Roberts 2004-2006  
Chris Shield 1996-2004  
2008-2012  
Ana Maria Silva 2008-2009  
Marla Skidmore 1994-1995  
Katrina Smith 2004-2005  
Pete Smith 2005-2011  
Rachel Smith 2010-2012  
Sue Stewart 2007  
David Tate 2000-2002  
Sue Theakston 1995-2008  
Robyn Thomson 2007-2011  
Janet Tipping 2009  
Jim Vauvert 2006-2013  
Pat Waite 2006-2009  
Launa Woodruff 1994-1998

## How to contact us

### Harrogate & Ripon Centres for Voluntary Service

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